Register now for the Availity Portal: Be prepared to access Healthy Blue online tools and resources on January 1, 2021

Background: Beginning January 1, 2021, the Availity Portal* (**https://www.availity.com**) will be your exclusive, secure multi-payer portal to access many Healthy Blue online tools and resources. **Be ready by starting the registration process now.** Availity provides access to real-time information and instant responses in a consistent format, regardless of the payer. Start exploring how you can use the Availity Portal during patient check-ins, checkouts, billing, or whenever you might benefit from easy, instant access to health plan information.

Some of the self-service features available on the Availity Portal on January 1, 2021, include:
- Eligibility and benefits.
- Claims submission and status inquiry.
- Claims disputes.
- Medical attachments.
- Interactive Care Reviewer (ICR) for authorization requests and inquiries.

Visit **www.availity.com/healthybluemo** and select **Healthy Blue Payer Space** to view a full list of online tools and resources that will be available on Availity Payer Spaces.

Availity registration
To access these self-service features, your organization must be registered on the Availity Portal, and you need a unique ID and password. Your Availity administrator can grant you access to the tools you need.

To begin registering, visit **https://www.availity.com** and select **Register**. For more details on registration, visit: **Learn about Availity Portal Registration**.

Are you new to Availity?
Availity is offering two introductory webinars that will familiarize you with Availity tools, including some quick tips on how to register for your free Availity account. Select the link below to register for one of the sessions.
- **Registering and Getting Started with Availity: December 15, 2020 9 AM Central** **Register here**
- **Registering and Getting Started with Availity: January 5, 2021 9 AM Central** **Register here**

Is your organization currently registered on the Availity Portal?
If you already use Availity, no additional registration is needed. Healthy Blue will appear as one of your options in the payer drop-down lists on January 1, 2021. To access the online tools, ask your Availity administrator to grant you access. If you don't know who your Availity administrator is, select **My Account Dashboard | My Administrators** from Availity's homepage.

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* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.

Do you want to be prepared early? Check out Availity's Learning Center and take some on-demand courses

Availity offers on-demand onboarding modules for new administrators and users. To access this Availity training, you need to be registered and have a user account. These modules are located on the Availity Learning Center. From Availity's top navigation bar, select **Help & Training | Get Trained**. For any course, search by keyword such as *administrator onboarding*, or filter by category to locate the course.

Availity webinars for Healthy Blue providers coming in December and January

- To register for webinars, log in to Availity and select **Help & Training | Get Trained**. The Availity Learning Center catalog will open on a new tab.
- Select **Session** at the top of top of the page and select the month of the webinar. Once you've located a session you want to enroll in, choose **View Course**.
- Next, select **Enroll** at the top right of the screen.
- You'll receive your registration confirmation by email from the Availity Learning Center shortly after registering.

To register for these webinars, you need to have an Availity user account

- Availity Administrator Training for Healthy Blue Providers: December 16, 2020, and January 6, 2021
- Healthy Blue — Availity Overview for New Users: January 7, 2021, and January 13, 2021
- Healthy Blue — Getting Started with EDI Services at Availity: December 17, 2020, and January 12, 2021
- Healthy Blue — Authorizations and DDE Claims: January 8, 2021, and January 14, 2021

Additionally, visit the *Healthy Blue Welcome Page* on Availity (**www.availity.com/healthybluemo**) and find the information your organization needs to be prepared to access self-service online tools and resources through the secure Availity Portal.