

Billing outpatient and inpatient charges update

Effective November 1, 2022, Healthy Blue will begin to implement billing edits that will now require outpatient services rendered prior to an inpatient admit, to be billed separately from the inpatient charges. All outpatient services should be submitted on one claim while all inpatient services should be submitted on a separate claim.

Any claims received *not* following the guidance provided will result in a rejected claim. This notification is to provide advance notice on this policy change to allow time for you to make the necessary system updates.

If you have questions about this communication or need assistance with any other item, contact your assigned Provider Experience consultant or call Provider Services at **833-405-9086**.



Email is the quickest and most direct way to receive important information from Healthy Blue.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3pFDnV5>).

<https://provider.healthybluemo.com>

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