

## Electronic data interchange information

Healthy Blue has a strategic relationship with Availity\* to serve as our electronic data interchange (EDI) partner for all Medicaid electronic transactions. Health care professionals, billing services and clearinghouses who are new to the EDI space can learn about Availity registration with Healthy Blue [here](#).

### Methods to exchange EDI transmissions with the Availity EDI Gateway:

1. **Already exchanging EDI files?**  
Providers can use existing clearinghouses or billing companies for Healthy Blue transmissions. (Please work with them to ensure connectivity to the Availity EDI Gateway.)
2. Become a direct trading partner with the Availity EDI Gateway.
3. Use Direct Data Entry for single claim submission through the Availity Portal.

### If you are registered with Availity

Use your existing login and choose: **My Providers > Enrollments Center > Transaction Enrollment**

Additionally, the below guides will walk you through the transition:

- Use the [EDI Connectivity Services Startup Guide](#) for detailed instructions.
- Use Availity's [EDI Companion Guide](#).

Healthy Blue providers can exchange the following transactions through the Availity EDI Gateway:

837	Institutional claims
837	Professional claims
837	Dental claims
835	Electronic remittance advice
275	Electronic Medical Attachments
270/271	Eligibility request
276/277	Claim status
278/278N	Electronic Preauthorization Request
278N	Inpatient Admission and Discharge

\* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.

<https://provider.healthybluemo.com>

Healthy Blue is a Medicaid product offered by Missouri Care, Inc., a MO HealthNet Managed Care health plan contracting with the Missouri Department of Social Services. Healthy Blue is administered statewide by Missouri Care, Inc. and administered in the Kansas City service region by Missouri Care, Inc. in cooperation with Blue Cross and Blue Shield of Kansas City. Missouri Care, Inc. and Blue Cross and Blue Shield of Kansas City are both independent licensees of the Blue Cross and Blue Shield Association.

BMOPEC-0144-20 October 2020

## Payer name and ID

The payer name is **Healthy Blue Missouri**, and the Payer ID is **00541**.

## Electronic remittance advice registration

Providers that have a direct connection can use **Availity** to manage their electronic remittance advice (ERA) accounts.

Providers using a third party for ERA must contact their choice of clearinghouse or billing service to enroll:

- **Log in to the Availity Portal at <https://apps.availity.com>.**
- **Navigate to My Providers > Enrollments Center > Transaction Enrollment.**

You also have access to your *Explanation of Benefits* using the **Remittance Inquiry Application** on the Availity Portal to save images on your computer. On Availity, select **Payer Spaces**, select the payer and find the **Remittance Inquiry** tool on the **Applications** tab.

## Electronic funds transfer registration

To register or manage account changes for electronic funds transfer (EFT) only, **use the EnrollHub™, a CAQH Solutions™ enrollment tool**, a secure EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows providers to register with multiple payers at one time.

If you are a registered provider with EnrollHub for other payers, you can also add EFT for Healthy Blue to your account.

## Contacting Availity

If you have any questions, contact Availity Client Services at **1-800-AVAILITY (1-800-282-4548)** Monday through Friday 8 a.m. to 7:30 p.m. Eastern Time.