

# You're invited!

MO HealthNet Managed Care (Medicaid)

## Claims submission training

Attend an upcoming virtual training. Learn about Availity\* claim submission and tracking, dispute/appeal/state fair hearing processes, and the differences between rejected and accepted claims. This training will help you understand required claims submission tools, claims procedures, and requirements.

Our Provider Development specialist will lead quarterly interactive training sessions on the dates listed below:

- June 7, 2023, 10 to 11 a.m.
- August 30, 2023, 2 to 3 p.m.
- November 29, 2023, 9 to 10 a.m.
- February 27, 2024, 2 to 3 p.m.

To register, send an email to [MoProviderTraining@healthybluemo.com](mailto:MoProviderTraining@healthybluemo.com) with the following information at least 48 hours prior to the scheduled session:

- Name and date of training in the email subject line
- Facility name
- Attendee name
- Attendee email address
- Facility tax ID

Anyone wishing to attend one of the provider training sessions must register in advance. Send any questions you would like addressed pertaining to the topic. A separate registration is required from each attendee.

Contact Provider Services at **833-405-9086** if you have any questions.

\* Availity, LLC is an independent company providing administrative support services on behalf of the health plan.



# Healthy Blue