

Prior authorization requirement changes

Summary of change: Effective July 1, 2022, prior authorization (PA) requirements will change for HCPCS codes A0431, A0436, S9338, G0378, G0379, and D9420. The medical codes below will require PA for Healthy Blue members. Federal and state law, as well as state contract language and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions, take precedence over these PA rules and must be considered first when determining coverage. **Non-compliance with new requirements may result in denied claims.**

What is the impact of this change?

PA requirements will be added to the following:

- A0431: Rotary wing air transport (PA required for non-emergent transportation only)
- A0436: Rotary wing air mileage (PA required for non-emergent transportation only)
- S9338: Home infusion therapy, immunotherapy therapy
- G0378: Hospital observation service, per hour
- G0379: Direct admission of patient for hospital observation care
- D9420: General anesthesia and intravenous (IV) sedation in an outpatient hospital or ambulatory surgical center (ASC) setting for dental procedures, dental code

To request PA, use one of the following methods:

- **Web:** Log into [Availity](#),* then select Patient Registration > Authorizations & Referrals. Then select **Authorization Request** or **Auth/Referral Inquiry**, as appropriate.
- **Phone:** 833-388-1407
- **Fax:**
 - Inpatient: 844-886-2758
 - Outpatient: 844-886-2750

Not all PA requirements are listed here. PA requirements related to outpatient services are available to providers by accessing the Precertification Lookup Tool on our [provider website](#) on the *Resources* tab or on the Availity Portal *Payer Spaces*. Providers may also call Provider Services at **833-405-9086** for assistance with PA requirements.



Email is the quickest and most direct way to receive important information from Healthy Blue.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3pFDnV5>).

* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.

<https://provider.healthybluemo.com>

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