

Please complete this form if you would like to change your or your child's primary care provider (PCP). A PCP is the main doctor who provides you or your child with health care and services.

This form needs to be returned by fax to **833-391-8652**. Please fill out all of the fields. The form cannot be processed unless all fields are complete. It takes 24 to 72 hours for us to process this form. Your PCP change will be effective the date you send the fax. If you put an earlier date on the form, the effective date is still the date the fax is sent.

If you need the change to happen sooner, please call your MO HealthNet Managed Care health plan, Healthy Blue, Member Services toll free at **833-388-1407 (TTY 711)**, Monday through Friday from 8 a.m. to 5 p.m. Central time.

Member information

Member's full name:	
Member's date of birth:	
Legal guardian's name (if younger than age 18):	
Healthy Blue ID card number:	
MO HealthNet (Medicaid) ID card number:	
Member's phone number:	

PCP information

Today's date:	
Name of new PCP:	
Name of new PCP staff member processing request (if applicable):	
Telephone number of new PCP:	
New PCP fax number:	
New PCP ID number:	
New PCP address:	

To be completed by member or guardian:

I am requesting that my PCP/my child's PCP be changed to the name listed above.

Signature of member/responsible party: _____

Signature of new PCP: _____

Please continue on page 2.

Reason for reassignment:

- Auto-assign/choice issue Member/PCP relocation PCP office inconvenient
 Unhappy with PCP Appointment availability Other/no reason

Please provide us with more detail: _____

Healthy Blue complies with all applicable federal civil rights laws. We do not exclude or treat people in a different way based on race, color, national origin, age, disability, or sex.

If English is not your first language, we can translate for you. We can also give you info in other formats at no cost to you. That includes Braille, audio, large print, and provide American Sign Language interpreter services. Just give us a call at 833-388-1407 (TTY 711).

Si el español es su lengua materna, podemos brindarle servicios de traducción. También podemos proporcionarle esta información en otros formatos, como Braille, audio, letra de imprenta grande y servicios de interpretación de lenguaje de señas americano. Estos servicios se ofrecen sin cargo. Simplemente llámenos sin cargo al 833-388-1407. Los usuarios de TTY deben llamar al 711.

如果中文是您的母語，我們可以為您翻譯。我們也可以用其他格式為您提供資訊，如布萊葉文、音頻及大字體，並提供美國手語翻譯服務。僅需撥打免費電話 833-388-1407 聯繫我們。TTY 使用者請撥打 711。

Healthy Blue is a Medicaid product offered by Missouri Care, Inc., a MO HealthNet Managed Care health plan contracting with the Missouri Department of Social Services. Healthy Blue is administered statewide by Missouri Care, Inc. and in the Kansas City service region by Missouri Care, Inc. in cooperation with Blue Cross and Blue Shield of Kansas City. Missouri Care, Inc. and Blue Cross and Blue Shield of Kansas City are both independent licensees of the Blue Cross and Blue Shield Association.