



Provider Pathways Digital Provider Orientation is here!

We're using Provider Pathways to make sharing information about our tools and resources more useful to you. Provider Pathways is a 24/7 digital resource that provides a foundation on working with Healthy Blue.

This self-paced offering provides an easy, on-demand option for sharing information on our most frequently used provider tools and resources, including:

- Joining our network
- Signing up for Availity*
- Enrolling in electronic funds transfer (EFT) or electronic remittance advice (ERA)
- Checking member eligibility and claim status
- Authorizations
- Reporting possible fraud and abuse

In addition, Provider Pathways eLearning gives you the flexibility to schedule training for yourself and your staff.



Healthy Blue

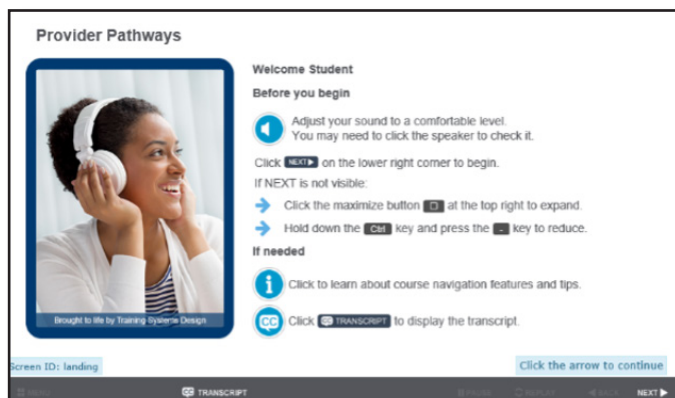
Be in control of your training experience

When using Provider Pathways, you will select your training path. Whether you want to learn more about authorizations, claims, or another topic, you will choose your path and your pace.

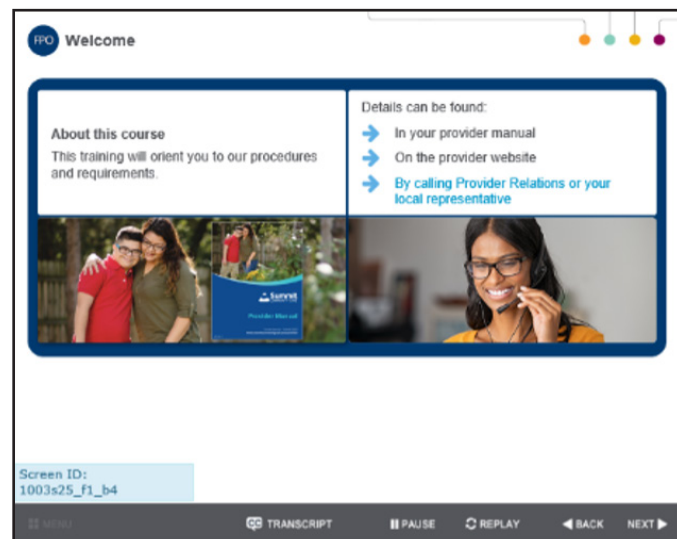


Each module includes:

- Instructor voiceover and transcripts.
- Ability to pause, replay, or go back whenever you need to.
- Progress tracking, in case you have to leave and come back later.



The modules are designed to be informative, easy to navigate, and can be retaken anytime if you need a quick refresher on one or more topics.



Access the training

Provider Pathways is available at <https://provider.healthybluemo.com> under Resources > Training Academy.

* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.

Healthy Blue is a Medicaid product offered by Missouri Care, Inc., a MO HealthNet Managed Care health plan contracting with the Missouri Department of Social Services. Healthy Blue is administered statewide by Missouri Care, Inc. and administered in the Kansas City service region by Missouri Care, Inc. in cooperation with Blue Cross and Blue Shield of Kansas City. Missouri Care, Inc. and Blue Cross and Blue Shield of Kansas City are both independent licensees of the Blue Cross and Blue Shield Association.