



Provider News

July 2022



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If you have questions or need assistance, visit the *Contact Us* section at the bottom of our provider website for up-to-date contact information and self-service tools or call Provider Services.

Provider website:

<https://provider.healthybluemo.com>

Provider Services:

833-405-9086



Featured Announcement

COVID-19 information from Healthy Blue

Healthy Blue is closely monitoring COVID-19 developments and how the novel coronavirus will impact our customers and provider partners. Our clinical team is actively monitoring external queries and reports from the Centers for Disease Control and Prevention (CDC) to help us determine what action is necessary on our part.

For additional information, reference the *COVID-19 Updates* page on our [website](#).

Administrative

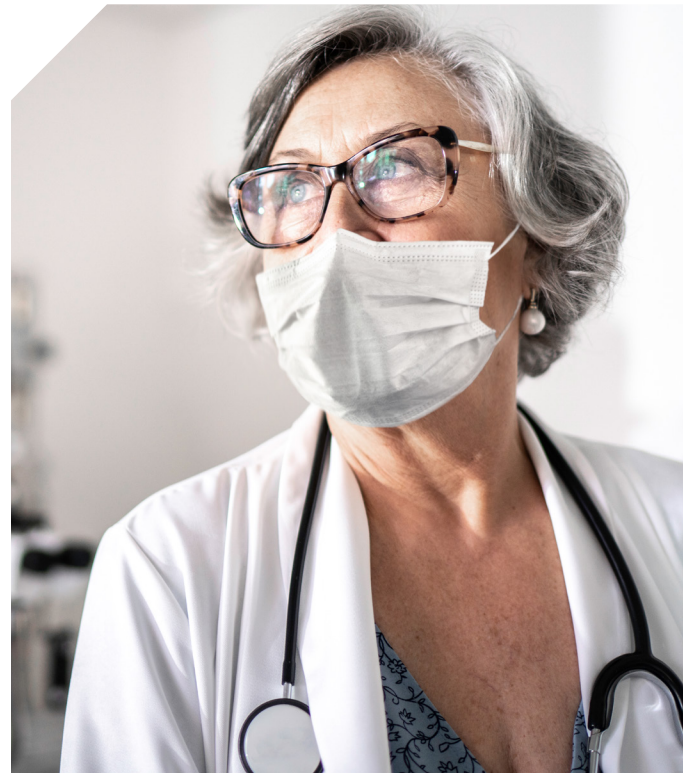
Update use of Modifier 25 for billing for visits that include preventive services and problem-oriented evaluation and management services

Beginning with claims processed on or after August 1, 2022, Healthy Blue will implement additional steps to review claims for evaluation and management (E&M) services submitted by professional providers when a preventive service (CPT® codes 99381 to 99397) is billed with a problem-oriented E/M service (CPT codes 99202 to 99215) and appended with Modifier 25 (for example, CPT code 99393 billed with CPT code 99213 to 99225).

According to the *American Medical Association (AMA) CPT Guidelines*, E&M services must be “significant and separately identifiable” in order to appropriately append Modifier 25. Based upon review of the submitted claim information, if the problem-oriented E&M service is determined not to be a significant, separately identifiable service from the preventive service, the problem-oriented E&M service will be bundled with the preventive service.

Providers that believe their medical record documentation supports a significant and separately identifiable E&M service should follow the claims payment dispute process (including submission of such with the dispute), as outlined in the provider manual.

BMO-NL-0132-22



Policy Updates — *Medical Policies and Clinical Guidelines*



MCG Care Guidelines 26th edition

Effective September 1, 2022, we will upgrade to the 26th edition of MCG Care Guidelines for the following modules: Inpatient/surgical care (ISC). View the full article for a highlight of new guidelines and changes.



[Read more online.](#)

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